

PATENT

Docket No. RSW920030089US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: David A. Selby  
APPLICATION NO. 10/806,204  
FILED: March 22, 2004  
CASE NO. RSW920030089US1

Confirmation No. 1932  
Examiner: A. Boyce  
Group Art Unit: 3623

TITLE: SYSTEM, METHOD, AND COMPUTER PROGRAM PRODUCT  
FOR INCREASING THE EFFECTIVENESS OF CUSTOMER  
CONTACT STRATEGIES

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**FILED ELECTRONICALLY ON DATE September 17, 2009**

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MAIL STOP RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Petition for Extension of Time Under 37 CFR 1.136(a)**

It is hereby requested that the term to respond to the Examiner's final Action of March 17, 2009 be extended two additional months, from July 17, 2009 to September 17, 2009. A Petition and fee extending the period for response for one month was filed and paid with applicant's response to the final Office Action on July 17, 2009.

The Commissioner is hereby authorized to charge the extension fee, RCE filing fee, and any additional fees associated with this communication to Deposit Account No. 09-0457.

Respectfully submitted,

September 17, 2009

Date

/Mark D. Simpson/

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